

# *First Internet Hotline in the Czech Republic*

*presented by Zuzana Baudysova*

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*Nadace Naše dítě, Czech Republic*



# *Nadace Naše dítě* *(Our Child Foundation)*

- **Founded on October, 1st, 2003.**
- **Non-profit organization founded to support children in crisis and difficult situations.**
- **Founded by Mrs Zuzana Baudyšová.**



# *Naše dítě foundation - activities*

1993: start of nonstop line for children in danger „Linka bezpečí“ (Helpline of safety) project; beginning of support to battered, abused and disregarded children.

1995: opening of Crisis centrum for abuse children as non-government establishment.

2002: four pilot projects (Safety Helpline, Crisis centrum, Parental hotline, Internet hotline for children).

2003: national project Textbook of Children Rights.

2003: start of hotline „Message Home Line“.

2005: beginning of project „Zlaté srdce“ (Golden Hearth) yearly award to the best children protectors.



# *And finally...*

2007: As a part of combined CZESICON project started (from January, 1st, 2007) Naše dítě foundation new two-year activity: to found and operate the first Czech internet hotline.

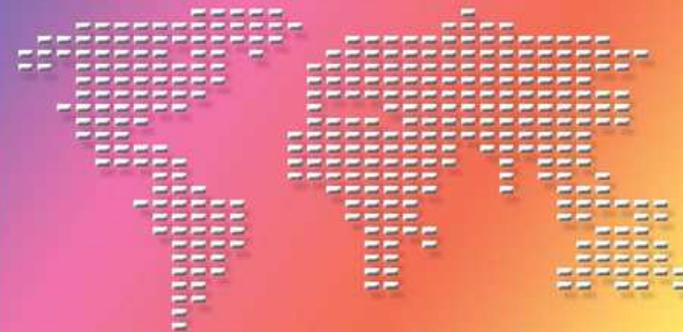
**INTERNETHOTLINE**

Nadace Naše dítě

*But we started earlier...*

Ten golden rules of safe using of internet, realized in 2005 (distributed to 2500 primary schools).

## Bezpečný internet dětem



1. Nezapomeň: opatrný internetový surfař je inteligentní surfař!
2. Nedávej nikomu adresu ani telefon! Nevíš, kdo se skrývá za obrazovkou!
3. Neposilej nikomu po internetu svoji fotografii, nesděluj svůj věk!
4. Udržuj heslo své internetové schránky v tajnosti, nesděluj ho ani kamarádovi!
5. Nikdy neodpovídej na neslušné, hrubé nebo vulgární e-maily!
6. Nedomlouvěj si schůzku po internetu, aniž bys o tom řekl alespoň jednomu z rodičů.
7. Pokud tě nějaký obrázek nebo e-mail šokuje, okamžitě opusť webovou stránku.
8. Svěř se dospělému, pokud tě internet vyděsí nebo přivede do rozpaků!
9. Nedej šanci virům. Neotevírej přílohu zprávy, která přišla z neznámé adresy!
10. Nevěř každé informaci, kterou na internetu získáš!

**Nalep si mě k počítači a často čti!**



Hlavní partner Nadace Naše dítě



„Nástěnka internetu“ (Internet Map) poster – common project with the biggest Czech portal Seznam ([www.seznam.cz](http://www.seznam.cz)), realized 2006 (distributed to schools, accredited by Czech Department of Education).



MINISTERSTVO ŠKOLSTVÍ,  
MLÁDEŽE A TĚLOVÝCHOVY



# www.internethotline.cz

Internet Hotline - Safer Internet Hotline Our Child Foundation - Mozilla Firefox

Soubor Úpravy Zobrazit Historie Záložky Nástroje Nápověda

http://www.internethotline.cz/safer-internet-hotline-our-child-foundation

report here

INTERNETHOTLINE

About Site map Contact češtin

Safer Internet Hotline  
SAFER INTERNET  
DAY 2009  
Children  
Teenagers  
Public

Internet Hotline > [Safer Internet Hotline Our Child Foundation](#)

## Safer Internet Hotline Our Child Foundation

**STOP internet crimes against children!**

If you encounter something illegal on the Internet, on a web site, or in a chat room, don't ignore it!

**[Report it immediately to the first Czech Internet Hotline!](#)**

Your notification will be placed into our database and we will process it further. After evaluating the contents of the notification, we will judge whether or not to hand it over to the Police of the Czech Republic. This decision will be based on whether or not this notification deals with the potential breach of Czech legal regulations. If this is the case, measures will be taken to remove the illegal content from the Internet. If foreign web pages are concerned, the notification will be sent to the partners we work with in the relevant country. The data about the sender of notification will be kept in secrecy.

Patron projektu INTERNET HOTLINE

RWE  
The energy to lead

PROVIDENT FINANCIAL  
Máte se na koho obrátit

Partneři projektu:

BE KIND - MĀDACE NĀŠE DĚTĚ - OUR CHILD

Hotovo

[www.internethotline.cz](http://www.internethotline.cz)

- Opening of service on April 2nd, 2007.
- Official service will start in September 2007 (in consequence with massive media campaign).
- Internet Hotline is operated by Naše dítě foundation with support from European Commission grant, partners and sponsors.



# *Co-operation with Police of the Czech Republic*



**Foundation Naše dítě signed declaration  
of cooperation on the Internet Hotline  
project with Police of the Czech Republic.**

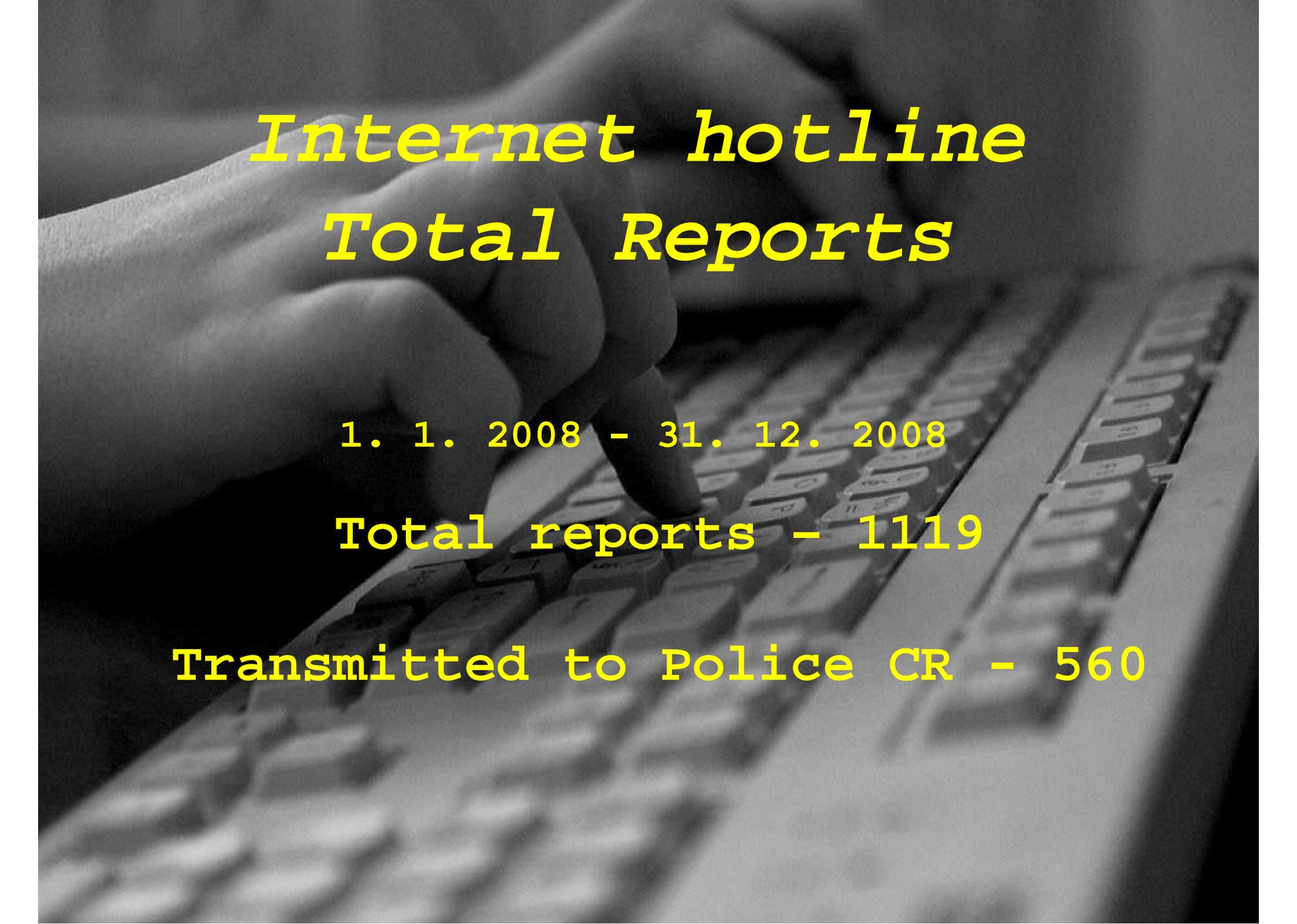
# Connected projects



[www.internethelpline.cz](http://www.internethelpline.cz)



[www.saferinternet.cz](http://www.saferinternet.cz)



***Internet hotline  
Total Reports***

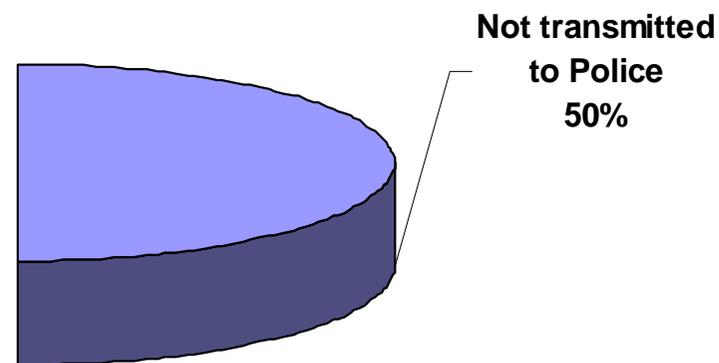
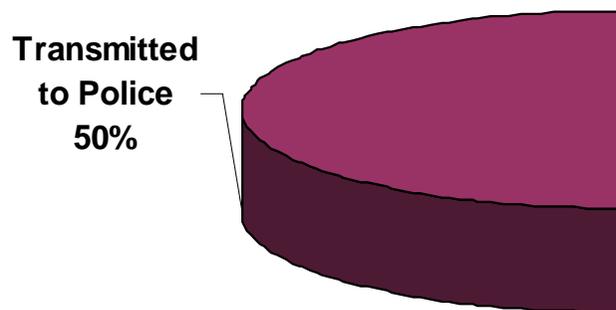
**1. 1. 2008 - 31. 12. 2008**

**Total reports - 1119**

**Transmitted to Police CR - 560**

# *Total Reports Received*

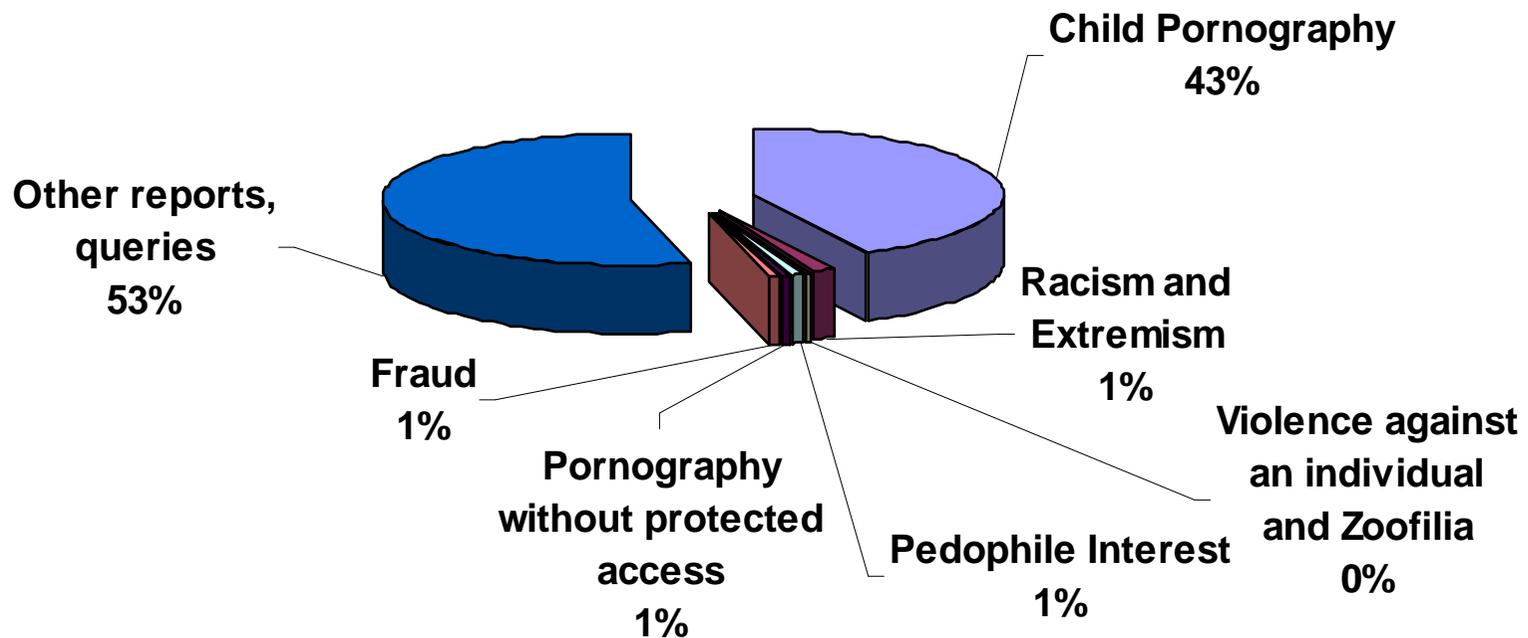
*During the year 2008 we have received 1119 reports.  
560 of them were transmitted to Police.*



# Total Transmitted Reports

During the year 2008 we have transmitted 560 reports to Police.

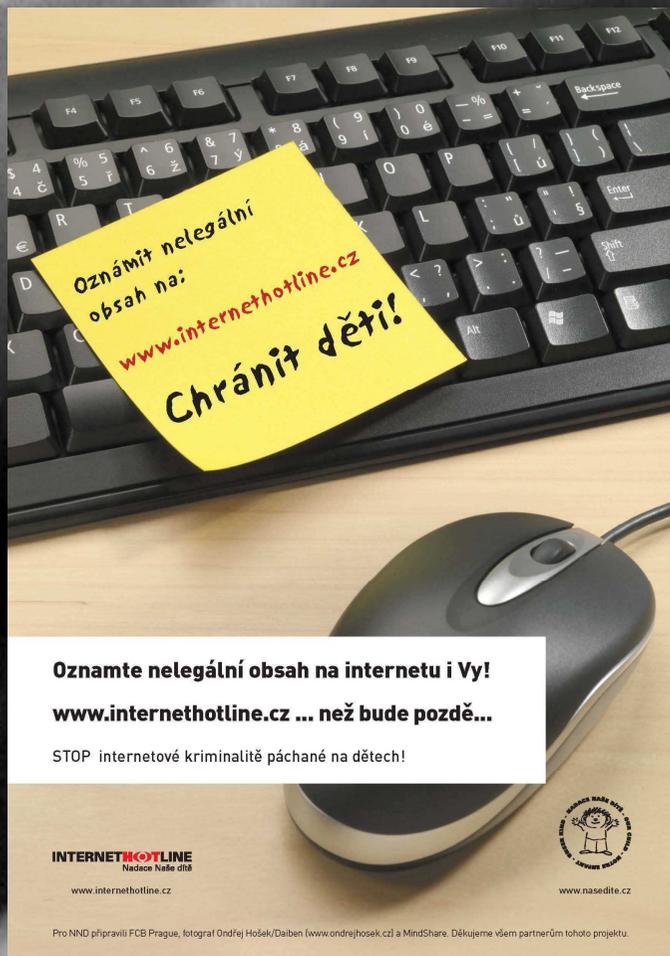
Transmitted Reports 2008



# *Total Findings in 2008*

- 1119 reports, queries and suggestions*
- 560 reports transmitted to Police*
- 131 reports with content assessed as unlawful*
- 366 reports were transmitted to cooperating internet hotlines (Japan, Germany, Netherlands, USA ...)*

# Promotion of Internet Hotline



Oznámit nelegální obsah na:  
[www.internethotline.cz](http://www.internethotline.cz)  
Chránit děti!

**Oznamte nelegální obsah na internetu i Vy!**  
**[www.internethotline.cz](http://www.internethotline.cz) ... než bude pozdě...**

STOP internetové kriminalitě páchané na dětech!

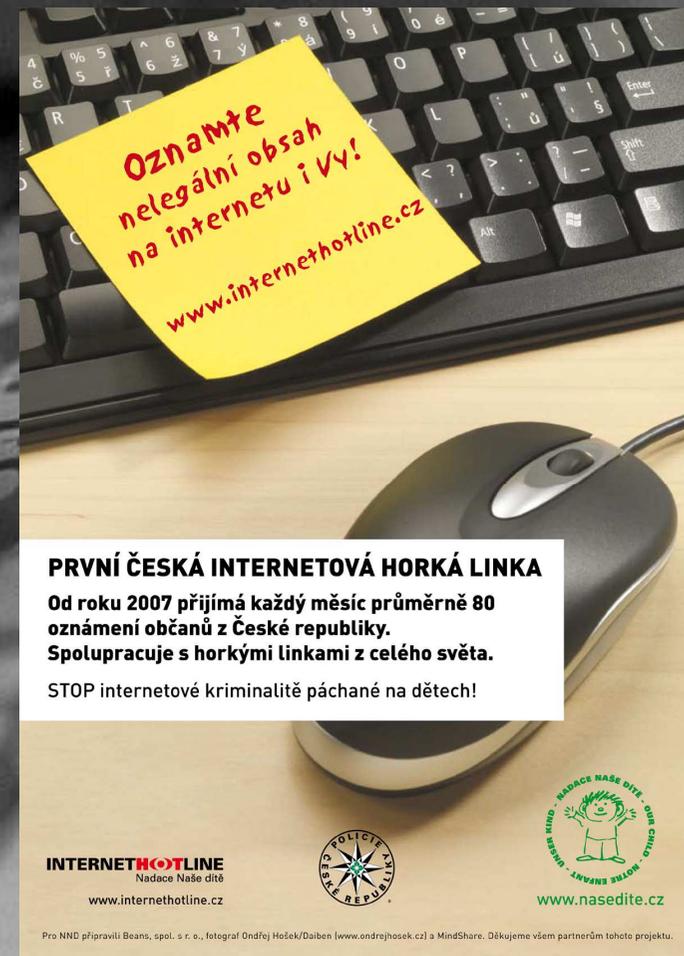
**INTERNETHOTLINE**  
Nadace Naše dítě  
[www.internethotline.cz](http://www.internethotline.cz)



[www.nasedite.cz](http://www.nasedite.cz)

Pro NND připravili FCB Prague, fotograf Ondřej Hošek/Dalben ([www.ondrejhossek.cz](http://www.ondrejhossek.cz)) a MindShare. Děkujeme všem partnerům tohoto projektu.

2007, 2008 - information campaign about the existence of the internethotline (magazines, newspaper ...)



Oznamte nelegální obsah na internetu i Vy!  
[www.internethotline.cz](http://www.internethotline.cz)

**PRVNÍ ČESKÁ INTERNETOVÁ HORKÁ LINKA**  
**Od roku 2007 přijímá každý měsíc průměrně 80 oznámení občanů z České republiky.**  
**Spolupracuje s horkými linkami z celého světa.**

STOP internetové kriminalitě páchané na dětech!

**INTERNETHOTLINE**  
Nadace Naše dítě  
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Pro NND připravili Beans, spol. s r. o., fotograf Ondřej Hošek/Dalben ([www.ondrejhossek.cz](http://www.ondrejhossek.cz)) a MindShare. Děkujeme všem partnerům tohoto projektu.

2009 - campaign all over the CR to inform about the hotline service (500 Citilight)

# *Our international cooperation*

October 2007 - Internet Hotline Czech Republic is a permanent member of the international association of internethotlines Inhope. Our Child Foundation and the internet Hotline is a member of the task Inhope group for the network expansion.

Inhope represents and coordinates a global network of Internet Hotlines, supports them in their fight against the illegal content to make the Internet safer place. See : [www.inhope.org](http://www.inhope.org)

September 2008 - Mrs Simunkova, manager of the Internet Hotline and Eliska Valouchova, consultant of Internet Hotline visited StopLine in Salzburg Austria. This bursary visit with the exchange of the experience was very important and interesting for both partners.



# *Our international cooperation*

March 2009 - new starting Internet Hotline from Romania visited our Internet Hotline. Our Child Foundation has happened the mentor of this important project in Bucharest.

April 2009 - the first Czech Internet Hotline is a member of NGO alliance INAXO in the field of the online safety .



Visit from Romanian hotline

***Internet Hotline***

***www.internethotline.cz***

***Nadace Naše dítě***

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***April 2009***

