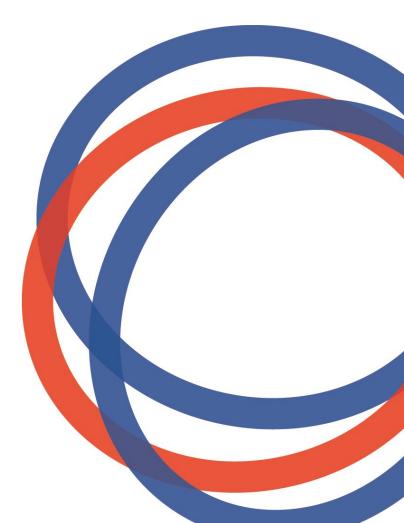




INTERNATIONAL CONFERENCE QUALITY OF PUBLIC ADMINISTRATION AT LOCAL AND REGIONAL LEVEL

VENUE

City Hall of Capital City of Prague Conference room no. 128 Mariánské náměstí 2 Prague 1 - Old Town DATES 20 and 21 September 2017



The conference is organized by the Section of Public Administration of the Ministry of the Interior, organized by the Department for Strategic Development and Coordination of Public Administration.



Chairmanship of the Czech Republic Council of Europe May – November 2017 Présidence de la République tchèque Conseil de l'Europe Mai – Novembre 2017





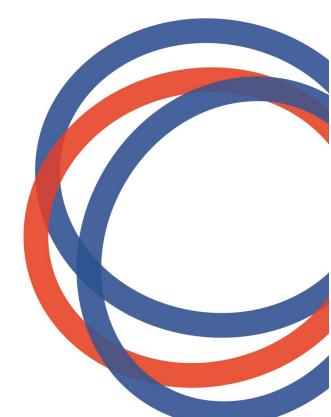
MINISTRY OF THE INTERIOR OF THE CZECH REPUBLIC





The conference is organized within the framework of the Czech Chairmanship in the Committee of Ministers of the Council of Europe.





PROGRAMME

		Day One, 20 September 2017 Conference room no. 128
9:00 - 10:00	60 min	Registration of participants, coffee
10:00 – 10:25	25 min	Opening of the Conference, welcome speeches
		Mr. Milan Chovanec, Minister of Interior of the Czech Republic (to be confirmed)
		Ms. Adriana Krnáčová, Lord Mayor of the Capital City of Prague (to be confirmed)
		Mr. Petr Mlsna, Deputy Minister of Interior for Legislative and Archiving and for Public Administration
		Ms. Claudia Luciani, Director of Democratic Governance and Anti-Discrimination, Council of Europe
10:25– 12:25	120 min	Application of the Principles for Good Governance at Local and Regional Level
	30	Current activities, achievements in the field of local and regional democracy and Cross-border cooperation (Council of Europe) <i>Ms. Alina Tatarenko, Head of the Centre of Expertise for Local Government Reforms</i> (Council of Europe)
	15	Activities of Association of Regions of the Czech Republic in improving the quality of public administration (Czechia)
		Mr. Jan Hodovský, Director of the Office of Association of Regions of the Czech Republic
	15	Improving services for citizens at local level (Czechia)
		<i>Mr. Pavel Drahovzal, Executive Director of the Union of Towns and Municipalities of the Czech Republic</i>
	15	Communities and Regions for Sustainable Development and Quality of Life (Czechia) <i>Mr. Petr Švec, Director of Healthy Cities of the Czech Republic</i>
	15	Friendly Office and Dashboard (Czechia) Mr. David Sláma, Director of the Department for Strategic Development and Coordination of Public Administration (Czech Ministry of Interior)
	30	Discussion
12:25 – 13:20	55 min	Lunch (Residence Hall of the Lord Mayor – across the street)

		Day One, 20 September 2017 Conference room no. 128
13:20 - 15:10	110min	Electronic tools for improving the quality of public administration at local and regional level
	15	Best practices of the Hungarian government window network (Hungary) Ms. Dóra Klein, Desk officer for government windows, Prime Minister's Office
	15	E-Estonia (Estonia) Mr. Janek Rozov, Head of the Department of the Information Society Services Development Department, Ministry of Economic Affairs and Communication
	15	Digital Austria (Austria) Mr. Christian Rupp, Spokeperson of the Federal Platform Digital Austria
	15	The EU eGovernment Action Plan 2016-2020 (European Commission) <i>Ms. Fie Jacobsen, Policy Officer, DG Communications Networks, Content and</i> <i>Technology (CONNECT)</i>
	15	National Catalogue of Open Data (Czechia) Mr. Michal Kubáň, National Coordinator of Open Data, Unit for Strategy and Standardization, Department of the eGovernment Chief Architect (Czech Ministry of Interior)
	15	Electronic ID Card (Czechia) Mr. Radek Horáček, Head of unit, eGovernment Department (Czech Ministry of Interior)
	20	Discussion
15:10- 15:30	20 min	Coffee break
15:30 – 17:05	95 min	Improving the quality of public services– Best practises
	15	Contact points (Slovakia) Mr. Matúš Šesták, Director of Analytical-methodical unit, Public Administration Section, Ministry of the Interior of the Slovak Republic
	15	Czech Point (network of Czech one-stop-shops) and Data Boxes (Czechia) Mr. Ondřej Menoušek, Head of unit, Unit for Information Systems, eGovernment Department (Czech Ministry of Interior)
	15	City of Most – "Moving Office" (Czechia) Mr. Jaroslav Mareš, Head of the Department of Administrative Activities
	15	City of Pilsen – Mobile Application "Pilsen – Citizen" (Czechia) <i>Mr. Radek Kolářík,</i> Information <i>Technology Management of the City of Pilsen, p.o.</i> <i>Mr. Petr Vágner, Head of the Office of the Secretary of the City of Pilsen</i>
	15	City of Litoměřice – office for everyone (Czechia) Ms. Alice Králiková and Patrik Matek, City Hall of the City of Litoměřice
	20	Discussion
17:05 - 18:00		Dinner (Residence Hall of the Lord Mayor – across the street)

Day Two, 21 September 2017

Excursion to the territory – Český Krumlov, Prague 6, focused on operation of local authorities.

USEFUL INFORMATION

COUNCIL OF EUROPE

The Council of Europe is one of the most important European institutions. Its main but not the only mission is the protection of human rights. This intergovernmental organization pays special attention to the issues of legal cooperation, social cohesion, culture and cultural diversity, media, education, sport, youth, environment, regional planning and, last but not least, the issues of local and regional democracy. It seeks to find appropriate solutions to the problems facing contemporary European society (discrimination against minorities, xenophobia, cloning, drugs, organized crime, etc.) and it helps consolidate democratic stability in Europe, in particular by supporting political, legal and constitutional reforms.

The Council of Europe was founded in 1949, it is based in Strasbourg and currently has 47 member states, thus it truly is a pan-European organization.

COMMITTEE OF MINISTERS

The Committee of Ministers is the Council of Europe's decision-making body; it comprises foreign ministers of all member states or their representative. This body decides on the Council of Europe's work programme, its budget, on the proposals of other Council of Europe bodies; adopts recommendations addressed to the member states, measures to coordinate the common policy and approves the conventions, giving a concrete form of expression of the Council of Europe's activities.

COUNCIL OF EUROPE



CONSEIL DE L'EUROPE

The European Committee on Democracy and Governance (CDDG)

The Committee was established in November 2013 and closely follows the work of the previous European Committee on Local and Regional Democracy (CDLR, 1967-2013). The main reason for its establishment was the effort of the Council of Europe to extend the existing agenda on local and regional governance about aspects of central government reforms.



VENUE City Hall of Capital City of Prague Mariánské náměstí 2 Prague 1 - Old Town

City Hall of Capital City of Prague

The Art Nouveau building of the New City Hall was completed in 1911. Since 1945 it is the seat of the Prague City Hall and the Lord Mayor of City of Prague.

In the meeting room n. 128 there are held meetings of City Council, as well as conferences, lectures and other social or cultural events.

ACCOMPANYING PROGRAMME

During the second day, an **excursion to a local office** is planned with the aim to present practical functioning of local authorities (Český Krumlov and Municipal District Prague 6).

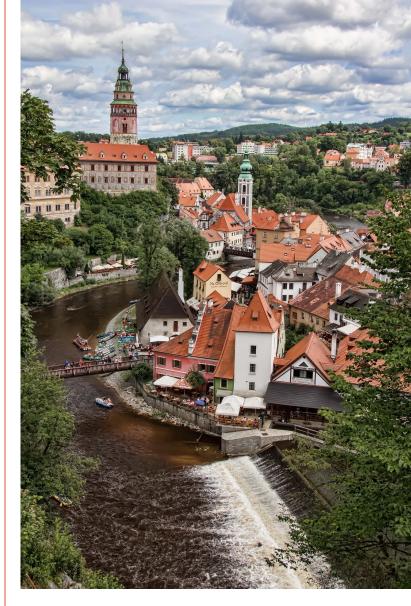
Český Krumlov (21 September 2017)

- Departure: 8:00, Mariánské náměstí, Prague 1
- Arrival: approx. 20:00
- Transportation and snacks are provided.
- Other meals and entrances are paid by the participants separately.

Municipal District Prague 6

(21 September 2017)

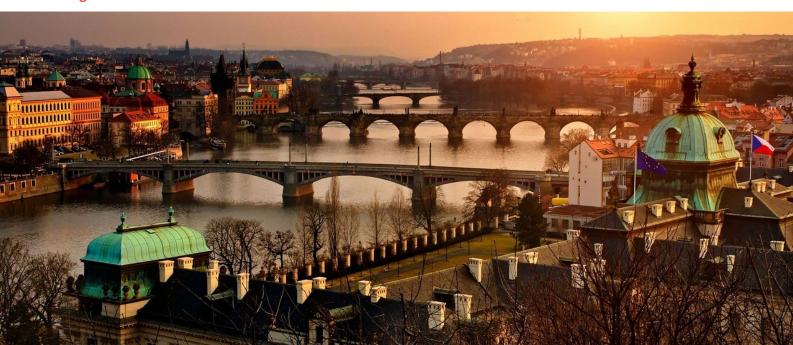
- Start: 8:30
- Meeting place: náměstí Svobody 728/1, Prague-Bubeneč (Metro A - station Dejvická)
- End: approx. 15:00
- Meals, transport and entrances are paid by the participants separately.



Český Krumlov

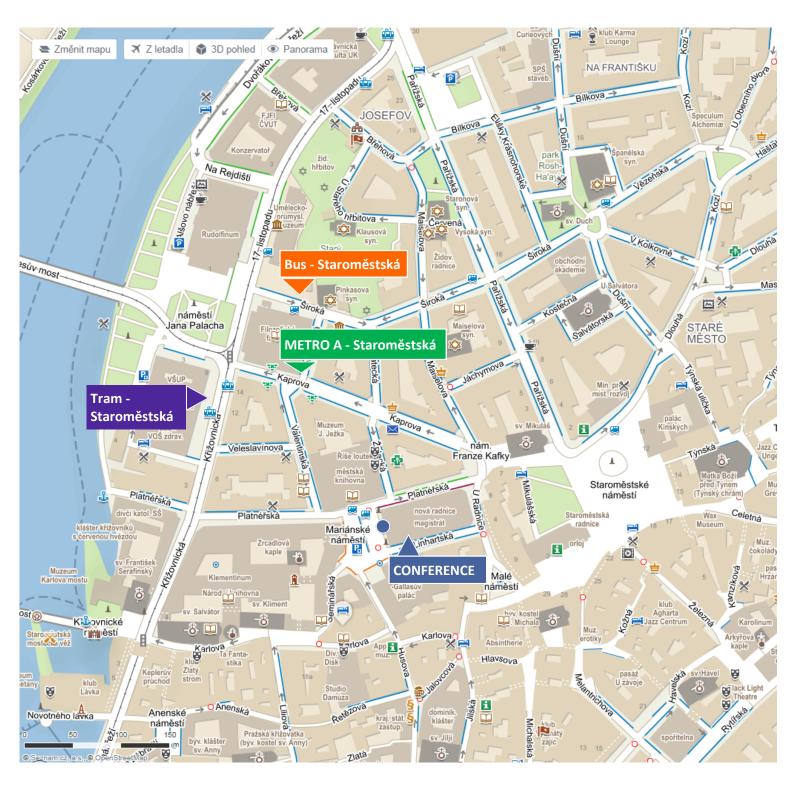
Foreign participants can register for excursions via on-line form.

Details will be communicated via email.



Prague

Map of Prague 1—Transport accessibility of the conference



Transport to the conference:

Metro: Line A (green) - station "Staroměstská"
Tram: n. 2, 17, 18 (station "Staroměstská")
Bus: n. 207 (station "Staroměstská")
n. 194 (station "Mariánské náměstí")

Parking: blue zones (only for residents) orange zones (paid, max. for 2 hours) green zones (paid, max. for 6 hours) paid parking lots ("Alšovo nábřeží")

PRAHA PRAGUE

Orientační plán metra

Metro map



General information

Currency rates: 1 Euro = 26 CZK

Public transport fares (metro, tram, bus):

- Basic (90 minutes) = 32 CZK
- Short-term (30 minutes) = 24 CZK
- 1 day (24 hours) = 110 CZK
- 3 days (72 hours) = 310 CZK

More information at http://www.dpp.cz/en/

Transport from airport:

Bus + Metro (Public transport)

- Bus n. 119 Airport -> Nádraží Veleslavín (station of Metro line A), (cca 15 minutes)
- Bus n. 100 Airport -> Zličín (station of Metro line B), (cca 17 minutes)

Airport Express (www.dpp.cz/en/bus-ae-airport-express)

- Airport (Terminal 1) -> Hlavní nádraží (60 CZK)
- Hlavní nádraží -> Airport (Terminal 1 and 2) (60 CZK)

LEO Express (www.le.cz)

- Airport -> Hlavní nádraží (89 CZK)
- Hlavní nádraží -> Airport (89 CZK)

Taxi (www.prg.aero/en/parking-transport/transport/official-taxi)

Fix Taxi (+420 220 113 892) or Taxi Praha (+420 220 414 414)

More information at www.prg.aero/en/parking-transport/transport/public-transit/

Tips for accommodation:

http://www.mvcr.cz/mvcren/article/quality-of-public-administration-at-local-and-regional-levelconference-2017.aspx

Other information:

Voltage: 230 V; AC socket and plug: CEE, Europlag, Type E (Type C & F also works) Smoking is prohibited in restaurants, public transport and at public transport's stations.

Useful links: www.prague.eu/en www.czechtourism.com www.czech.cz/en/ www.mvcr.cz/mvcren/ 158 - Police

Useful telephone numbers:

- 112 Emergency number
- 150 Fire and Rescue Service
- **155 Emergency Medical Service**

Contacts

For foreign participants: Ms. Jana Ticháčková T: +420 974 887 508 M: +420 731 646 487 E: jana.tichackova@mvcr.cz

For Czech participants:

Mr. Filip Zavřel T: +420 974 817 404 M: +420 731 646 478 E: filip.zavrel@mvcr.cz

General contacts

osr@mvcr.cz www.mvcr.cz/verejna-sprava

www.kvalitavs.cz

Department for Strategic Development and Coordination of Public Administration

náměstí Hrdinů 1634/3

Prague 4 140 21

Conference Website:

CZ <u>http://www.mvcr.cz/clanek/mezinarodni-spoluprace-92.aspx?q=Y2hudW09OA%</u> 3d%3d

ENhttp://www.mvcr.cz/mvcren/article/quality-of-public-administration-at-local-and-regional-level-conference-2017.aspx



